

## Welcome Back! We've Missed You!



### Restaurant Promise

Phoenix Upper Main's top priority is protecting our customers and staff. To insure everyone's safety as we welcome you back, we ask that we make the following promises to each other;

#### Our Promise to You:

**We will continue to be a leader in safe sanitization practices with all team members trained in safe food handling and a certified manager on every shift. Also, all employees will be trained on appropriate cleaning, disinfection, hand hygiene, and respiratory etiquette. We will follow all the standard health protocols for restaurants adopted by the state, including;**

- Parties will maintain at least 6 feet distance apart from other parties at a time. No tables will have more than 6 people at a time.
- Hand sanitizing stations will be available to all customers and employees upon entrance and exit from dining area.
- We will eliminate table presets, and we will provide condiments upon request and in single use packaging.
- We will use disposable menus that are discarded after each use.
- All employees must pass a health screening before coming into the restaurant.
- Employees will wash and sanitize their hands upon entering the restaurant, and in between interactions with customers.
- We will clean and disinfect common areas and surfaces regularly. We will also clean and disinfect each dining area after every use.
- We will post the Phoenix Upper Main promise at our entrances and display readily visible signage of our policies and best hygiene practices.
- All employees will wear masks at all times.

#### Your Promise to Us:

**You agree the standard health protocols for restaurant customers adopted by the state and county by;**

- Following the social distancing and sanitary guidelines that have been put into place to protect you and our other customers and employees.
- Self-screening before entering the restaurant for any signs of COVID-19 including but not limited to: fever, cough, shortness of breath, or known close contact with someone who has COVID-19.
- If you cannot enter the restaurant or are otherwise concerned about contracting COVID-19, please use our Curbside Pickup Option.
- Customers will wear masks at all times, except when seated at their assigned table.
- While waiting or dining with us, you agree to abide by all policies and procedures set forth by Phoenix Upper Main.